

Senoko Energy 2025 Earth Day Social Contest

Terms and Conditions

- 1. This contest (the "Contest") is organised by Senoko Energy Supply Pte Ltd (the "Organiser").
- 2. The Contest is only open to all participants above the age of 18 years with a permanent residential address in Singapore. Submitting an entry automatically means you agree to abide by these terms and conditions. No third-party entries, bulk entries, or entries submitted by agents will be accepted.
- 3. The Contest period is from <u>22 April to 30 April 2025</u>, both days inclusive, or otherwise modified. Any entries submitted after the cut-off period will not be considered. To enter the Contest:
 - i) Participants must complete and submit their Earth Day quiz answers on the Senoko Energy website.
 - ii) Only participants who answered all the quiz questions correctly will be eligible to qualify for the draw.
 - iii) Duplicate entries will be removed from the list of eligible submissions.
- 4. The Organiser reserves the right to remove or reject, in its sole and absolute discretion, any entry deemed offensive, inappropriate, violative of law, unsuitable in any other manner or that does not comply with the Contest Terms and Conditions. The Organiser is not required to provide any explanation for the rejection.
- 5. A lucky draw will be conducted on <u>6 May 2025</u> for eligible submissions, and one (1) winner will be chosen at random. The winner will receive the prize of:
 - a. \$1,000 bill credits to be used for the LifeGreen24 electricity plan
- 6. The prize is strictly non-negotiable, non-transferable, and non-exchangeable for cash in part or in full. It must be redeemed within six (6) months from the date of acceptance.
- 7. The Organiser accepts no responsibilities for entries not successfully completed due to technical faults, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
- 8. Contest entries will be disqualified if profiles are determined to be fake accounts or spambots. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated is in **Singapore Time, UTC +08:00**. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received thereafter will automatically be disqualified. Proof of submission is not considered proof of delivery to or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted, or not received by the Organiser.

- 9. Participants are required to be able to submit all necessary information requested when asked by official representative(s) of the Organiser. Data of each participant will be collected, stored and processed for the purposes of administering and assessing this Contest. Except as otherwise stated in these Contest Terms and Conditions, personal information collected in connection with this Contest will be used in accordance with Senoko Energy's <u>legal and privacy notice</u>. Any communication or information transmitted to the Organiser or otherwise is and will be treated as non-confidential and non-proprietary.
- 10. The winner will be announced on <u>8 May 2025</u>, or at the Organiser's sole and absolute discretion, whose decision will also be final and non-negotiable. If you are the winner, you will be contacted via email and/or phone call by Senoko Energy. All information gathered including personal data provided will be used to verify the winners' eligibility for the purpose of processing and administering the Prize.
- 11. The Organiser reserves the right to disqualify the winner after announcement due to any ineligibility of the winner. If a winner cannot be contacted or does not respond within three (3) working days, the prize or prize notification will be invalid, and the winner forfeits all rights to any prize. In the event any winner is disqualified or forfeited, the Organiser may decide whether a replacement winner should be selected.
- 12. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Contest, and hereby grants the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.
- 13. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the Contest or any Contest-related activity.
- 14. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to otherwise exploit any name/content submitted or, if commenced, to continue the distribution or exploitation thereof, and the Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.
- 15. By accessing our website www.SenokoEnergy.com, our Facebook and Instagram page, mobile site or our flash banners, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at https://www.senokoenergy.com/legal-notice.
- 16. The Organiser reserves the right to suspend, cancel or amend the Contest (including but not limited to replacing the price with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Contest subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
- 17. The winners may also be required to feature in Senoko Energy's marketing communications as a condition to receive the prize. These communication mediums may include, but are not limited to, videos, photos, and audio clips. The organiser reserves the right to disqualify any winners who refuse to be featured in such communications and may replace winners at our sole discretion. If you are a staff of the Organiser, or other associated companies,

you will not be eligible to win the prizes.

18. Standard terms and conditions of Senoko Energy apply.