

Terms & Conditions for Senoko Energy's Smart Rewards x Thermomix Lucky Draw

Terms and Conditions

1. These terms and conditions ("Terms and Conditions") shall apply to the "Smart Rewards x Thermomix" Lucky Draw ("Contest") organised by Senoko Energy Supply Pte Ltd.
2. By registering or taking part in this Contest, you agree to be bound by these Contest Terms and Conditions and the [legal and privacy policy](#) of Senoko Energy, as well as decisions in relation to and in connection with this Contest.

Qualifying Period

3. Contest period is from 19 November – 13 December 2020, both days inclusive, or otherwise modified. Any entries after the cut-off period will not be considered. The draw will take place by 15 December 2020.
4. Senoko Energy reserves the right to suspend, cancel or amend the Contest (including but not limited to replacing the prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Contest subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms.

Eligibility

5. Participant must be an existing customer and have an existing electricity plan with access to Senoko Smart Rewards in the Senoko Customer Portal.
6. Participants need to log into the Senoko Customer Portal and submit their participation entry for the Contest to qualify for the contest.

Prize

7. The Prize will be ONE (1) set of Thermomix[®] TM6 and a private Cook & Bond session for the Winner's family.
8. 1 winner ("Winner") will be randomly selected to win one (1) set of the Prize. Prize issued is nonexchangeable, non-refundable and non-redeemable for cash.
9. Winner will be determined by Senoko Energy's Management (whose decision shall be final) after the end of the contest period and will be notified by 15 December 2020.
10. Winner will be contacted via their contact number and/or email address registered in their account with Senoko Energy.
11. The Prize is awarded conditionally upon acceptance and the prize, including the Cook & Bond session by 26 December 2020. In the event that any prize is unclaimed within such period, or there is no winner determined in respect of the prize, it will be dealt with at Senoko Energy's sole discretion.

Supplementary winner(s) may be drawn at Senoko Energy's discretion.

Use of Personal Information

12. By participating in the Contest, the Participants (including the Winners) are deemed to have consented to:

- the collection, use and disclosure of his/her name, identification/passport number, image, voice and/or likeness by Senoko Energy Supply Pte Ltd and partner agencies for editorial, advertising, promotional, marketing and/or other purposes without any payment and/or compensation except where prohibited by law;
- receiving promotional, marketing and other publicity information from Senoko Energy Supply from time to time; and
- participating in a photo and/or video taking session during the issuance and/or redemption of the prize for the Winner. Senoko Energy Supply reserves all rights for all media taken for advertising purposes.

General

13. Senoko Energy reserves the right to withdraw and/or amend the terms at its discretion without any prior notice.

14. Senoko Energy is not an agent of the merchant. Any dispute regarding the quality or service standard must be resolved directly with the respective merchants. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in the promotion.

16. Standard terms and conditions of Senoko Energy apply.