

## **Terms & Conditions for 2020**

### **“Music To Your Ears” Smart Rewards Lucky Draw**

#### **Terms and Conditions**

1. These terms and conditions (“Terms and Conditions”) shall apply to the 2020 “Music To Your Ears” (“Lucky Draw”) organised by Senoko Energy Supply Pte Ltd.
2. By registering or taking part in this Lucky Draw, you agree to be bound by these Lucky Draw Terms and Conditions and the decisions of Senoko Energy in relation to and in connection with this Lucky Draw.

#### **Qualifying Period**

3. Lucky draw period is from 02 July – 30 September 2020, both days inclusive. Any submissions after the cut-off period will not be considered. The draw will take place by 31 October 2020.
4. Senoko Energy reserves the right to suspend, cancel or amend the Lucky Draw (including but not limited to replacing the prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Lucky Draw subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms.

#### **Eligibility**

5. Participants must have moved into Senoko Energy with a residential electricity plan.
6. Only 1 submission is allowed per customer which entitles the customer to one (1) chance in the Lucky Draw.

#### **Prize**

7. The Prize(s) will be 1 pair of Sonos Five speakers and 3 sets of 6-month Spotify Premium gift cards.
8. 4 Winners will be randomly selected to win one (1) set of the Prize. Prizes issued are non-exchangeable, non-refundable and non-redeemable for cash. Employees and agents of Senoko Energy engaged in connection with the development or operation of the lucky draw are not eligible to enter the lucky draw.
9. Winners will be determined by Senoko Energy’s Management (whose decision shall be final) after the end of the contest period and will be notified by 31 October 2020.
10. Winners will be contacted via the contact number and/or email on their account with Senoko Energy.
11. The Prize is awarded conditionally upon acceptance and if a winner is unable to be contacted by 31 October 2020, a supplementary winner may be drawn at Senoko Energy’s Management discretion.

#### **Use of Personal Information**

12. By participating in the Lucky Draw, the Participants (including the Winners) are deemed to have consented to:
  - the collection, use and disclosure of his/her name, identification/passport number, image, voice and/or likeness by Senoko Energy Supply Pte Ltd and partner agencies for editorial,

- advertising, promotional, marketing and/or other purposes without any payment and/or compensation except where prohibited by law; and
- receiving promotional, marketing and other publicity information from Senoko Energy Supply from time to time.

**General**

13. Senoko Energy reserves the right to withdraw and/or amend the terms at its discretion without any prior notice.
14. Senoko Energy is not an agent of the above mentioned brands and vice versa, and shall not be responsible for the quality, merchant-ability or the fitness for any purpose or any other aspect of the products and/or services provided by the above mentioned brands and their authorised dealers. Any dispute about the quality of products or service standards of the above brands must be resolved directly.
15. Standard terms and conditions of Senoko Energy apply.