



Smart Rewards December 2025 – Senoko Energy x Grab Holiday Quiz Terms and Conditions

1. This Giveaway (the “Giveaway”) is organised by Senoko Energy Supply Pte Ltd (the “Organiser”).
2. By participating in this Giveaway, participants agree to be bound by these Giveaway Terms and Conditions and the decisions of the Organiser in relation to and in connection with this Giveaway.

Giveaway Period

3. The Giveaway period is from **15 to 17 December 2025**, three days inclusive, or otherwise modified. Any entries submitted after the cut-off period will not be considered.
4. The Giveaway will be conducted to active Senoko Energy customers and have provided email marketing consent to receive the quiz link.

How to Participate

5. To participate in this giveaway, participants must:
 - Access the quiz through the link provided in Organiser's email
 - Submit their entries within the Giveaway period
 - Be the first 1,000 participants to answer 5 questions correctly to receive Prize

Eligibility to Participate

6. The Giveaway is only open to Senoko Energy customers with an active contract at the point of winner's determination and must be above the age of 18 years with a permanent residential address in Singapore.
7. No purchase is required to participate.
8. Employees of Senoko Energy are not eligible to participate in this Giveaway.
9. Each participant is limited to one (1) entry in accordance with the Senoko customer ID
10. No third-party entries, bulk entries, or entries submitted by agents will be accepted. Giveaway entries will be disqualified if profiles are determined to be fake accounts or spambots. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated in Singapore Time, UTC +08:00. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received after the deadline will automatically be disqualified. Proof of submission is not considered proof of delivery or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted, or not received by the Organiser.
11. The Organiser accepts no responsibilities for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
12. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the campaign or any campaign-related activity.

Prize and Winner Selection

13. The winners will be determined by **22 December 2025** and first 1,000 winners that have correctly answered all 5 questions in the quiz will receive the Prize of S\$50 GrabGift e-vouchers ("Prize"), issued by Grab Taxi Pte Ltd. There is no element of chance involved, winners are selected purely based on accuracy of answers and time of submission.
14. Winners will be notified via email and/or mobile message from Senoko Energy by **24 December 2025** and Prize will be sent at the same time to the winners' email address provided in the quiz submission. Organiser shall not be responsible for any losses in connection to any wrong or incomplete email address provided by the winners.
15. In the event if any winner is disqualified, the Organiser may decide whether a replacement winner should be selected. The Organiser's decision will be final and non-negotiable.
16. The Prize is valid for **six (6) months from the date the redemption email is sent**. It is subject to all terms and conditions imposed by GrabTaxi Pte Ltd. Failure to redeem the Prize within the validity period will result in forfeiture, and no compensation, extension, or replacement will be provided.
17. All information gathered including personal data provided by winners will be used to verify the winners' eligibility for the purposes of processing and administering the Prize.
18. The Prize is strictly non-negotiable, non-transferable, and non-exchangeable for cash in part or in full.
19. Each Winner shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.

Use of Personal Information

20. Participants must be able to submit all necessary requested information when asked by official representative(s) of the Organiser, failing which, they will be deemed to be ineligible. Data of each participant will be collected, stored and processed for the purposes of administering and assessing this Giveaway. Except as otherwise stated in these Giveaway Terms and Conditions, personal information collected in connection with this Giveaway will be used in accordance with Senoko Energy's legal and privacy notice as set out in the hyperlink herein. Any communication or information transmitted to the Organiser will be treated as non-confidential and non-proprietary.
21. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Giveaway, and hereby grant the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.
22. The winners may also be required to star in promotional campaigns after the winners are announced. Such promotional campaigns may include and are not limited to videos, photos and audio clips.
23. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to continue the distribution thereof, and the Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.
24. By participating in this Giveaway, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at <https://www.senokoenergy.com/legal-notice>.
25. The Organiser reserves the right to suspend, cancel or amend the Giveaway (including but not limited to replacing the Prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Giveaway after any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
26. These Terms and Conditions are governed by Singapore law. Parties agree to undergo compulsory mediation with the Singapore Mediation Centre in the event of any dispute.