



Senoko Energy Reset Your Power Game 2020

Terms and Conditions

1. This game (the “Game”) is organised by Senoko Energy Supply Pte Ltd (the “Organiser”).
2. The Game is only open to all participants above the age of 18 years with a permanent residential address in Singapore. Submitting an entry automatically means you are agreeing to abide by these terms and conditions. No third-party entries, bulk entries or entries submitted by agents will be accepted.
3. The Game period is from 1 October till 31 December 2020, both days inclusive, or otherwise modified. Any entries submitted after the cut-off period will not be considered.
4. The Organiser reserves the right to remove or reject, in its sole and absolute discretion, any entry deemed offensive, inappropriate, violative of law, unsuitable in any other manner or that does not comply with the Game Terms and Conditions. The Organiser is not required to provide any explanation for the rejection.
5. Each participant is limited to 1 entry in accordance to their email address. Every new and unique email address counts as 1 entry in the Game. Game entries will be disqualified if profiles are determined to be fake accounts or spambots. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated is in **Singapore Time, UTC +08:00**. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received thereafter will automatically be disqualified. Proof of submission is not considered proof of delivery to or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted or not received by the Organiser.

6. Participants are required to be able to submit all necessary requested information when asked by official representative(s) of the Organiser. Data of each participant will be collected, stored and processed for the purposes of administering, marketing and assessing this Game. Except as otherwise stated in these terms and conditions, personal information collected in connection with this Game will be used in accordance with Senoko Energy's [legal and privacy notice](#). Any communication or information transmitted to the Organiser or the Facebook page by messaging or otherwise is and will be treated as non-confidential and non-proprietary.
7. The Game mechanics are as follow:
 - Participants will need to enter the Senoko Energy's Reset Your Power microsite. By entering the microsite, participants are deemed to have accepted and agreed to be bound by these terms and conditions. After starting the game, they will have to tap on the "Reset" button as many times as possible during the time limit. When the game ends, participants will receive their score and can choose to submit their results on an online form. By submitting all necessary requested information, participants will be eligible to win a prize. Winners will be notified on their prizes and the redemption details.
 - Participants can choose to drop-out of the Game at any point of time.
 - Entries are deemed to be submitted at the time of receipt of the same into the Organiser's database, and not at the time of transmission by the participant. The Organiser and the companies involved in this Game shall not be held liable in any way for delays, non-deliveries and/or interruptions of emails and/or SMS messages sent or received and shall not be held responsible for any unauthorised use of the mobile phone or subscriber's account in conjunction with the Contest.
8. The prizes (the "Prize") to be won in this Game are: a \$10 GrabFood e-voucher. Each month, 5 winners will be selected to win the Prize. A total of 15 winners will be selected throughout the Game period.
9. All prizes are non-transferable, non-refundable and non-exchangeable for cash or for any other prizes. Neither the Organiser nor its affiliates or subsidiaries will be responsible for any loss, liability or damages arising out of the winner's acceptance or use of the prize. For the avoidance of doubt, the winner of any Prize shall be

responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.

10. The Organiser reserves the right to request winners to provide proof of identity and proof of residency to claim the prize. The Organiser reserves the right to verify the validity of entries and participants (including a Participant's identity, age and place of residence) and to disqualify any participant who submit an entry that is not in accordance with these terms and conditions or who tamper with the entry process. Failure or delay by the Organiser to enforce any of its rights at any stage does not constitute a waiver of those rights. If there is a dispute as to the identity of a participant, the Organiser reserves the right to decide on the entry. The Organiser's decisions are final on all matters relating to this Game. No further correspondence or appeals to the Organiser will be entertained.
11. All prizes which are not won or remain unclaimed by 31 Jan 2021 will, or their equivalent value shall, unless the Minister for Home Affairs directs otherwise, be donated to the Community Chest or to such other charity as may be approved by the Minister.
12. Prizes may be collected by the winners or by any person authorised by the winners in writing. During the collection of the prize, the winner must present the redemption email as Proof of Win / the authorised person must present the authorized letter and the winner's Proof of Win. The Organiser reserves right to reject any collection of prizes not in accordance with these terms.
13. For the avoidance of doubt, prize collection is through email redemption sent out by Senoko Energy.
14. The Organiser reserves the right to substitute the prizes with another of similar value at its discretion without prior notice.
15. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Game, and hereby grants the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website

or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.

16. Participants also grant the Organiser the right to use such participant's name, likeness, biographical information and photo submitted in any and all media for any purpose, including without limitation, advertising and promotional purposes as well as in, on or in connection with the Website, Facebook page or the campaign or other promotions, and hereby release the Organiser from any liability with respect thereto. The participant may also be required to star in promotional campaigns after the winner is announced, which may or may not include videos, photos and audio clips.
17. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the campaign or any campaign-related activity.
18. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to otherwise exploit any name/content submitted or, if commenced, to continue the distribution or exploitation thereof, and the Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.
19. By accessing our website www.SenokoEnergy.com, our Facebook page, our Instagram page, our mobile sites or our flash banners, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at <https://www.senokoenergy.com/legal-notice>.
20. The Organiser reserves the right to suspend, cancel or amend the Game (including but not limited to replacing the prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in this Game subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
21. If you are a staff of the Organiser, their distributors and media and advertising agency and its affiliated companies, you will not be eligible to compete.

22. Senoko Energy is not an agent of the brands associated with the Prize(s) and vice versa, and shall not be responsible for the quality, merchant-ability or the fitness for any purpose or any other aspect of the products and/or services provided by the owner of the Prize(s). Any dispute about the quality of products or service standards of the Prize(s) must be resolved directly.
23. Standard terms and conditions of Senoko Energy apply.