



## **Senoko Energy URSinc Luggage Promotion 2022 (“Promotion”) Terms and Conditions**

1. The campaign period for this promotion is between 18 August and 18 September 2022, or while stocks last.
2. To be eligible to receive a complimentary 24-inch luggage worth S\$169 from URSinc, Senoko Energy customers must during the Promotion period:
  - a. Renew their contract on one of Senoko Energy’s 24-month electricity plans (LifePower24 or LifeGreen24).
  - b. Be the first 500 customers to use the promotional code (“promo code”) “SENOKOFLY” when renewing.
3. Senoko Energy customers who have fulfilled the requirements of the Promotion during the campaign period will receive a redemption email one month after their new contract has started.
4. The Promotion is limited to one redemption per customer.
5. The luggage is available in two different colours (Mint Green and Black), subject to the availability of stocks and is to be redeemed on a “first-come, first-served” basis and “while stocks last”.
6. The complimentary luggage is a URSinc (model number: 806114) 24-inch luggage.
7. Complimentary luggage must be redeemed within one month of receiving the redemption email. Unredeemed luggage after the redemption period shall be forfeited.
8. The Promotion is not valid in conjunction with other Senoko Energy bank promotions or offers, unless otherwise stated.
9. The gift is non-exchangeable, non-refundable and non-redeemable for cash.
10. In the event a customer is unable to redeem the luggage in person, an authorisation letter must be presented to the staff at the redemption centre.
11. Senoko Energy is not an agent of URSinc. Any dispute regarding the quality or service standard must be resolved directly with URSinc. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in the promotion.
12. Senoko Energy reserves the right to withdraw and/or amend the terms at its discretion without any prior notice.