



## **Senoko Energy 2024 - PRISM+ W240 Monitor Promotion Terms & Conditions**

1. These terms and conditions shall apply to the promotional code (“promo code”) “**GIROPSM**” provisioned by Senoko Energy Supply Pte Ltd.
2. The Campaign Period for this promotion is between 8 May and 31 July 2024, both dates inclusive.
3. The promo code is applicable to both new sign-ups and renewal of Senoko Energy’s 24-month fixed rate, off-peak rate, discount-off tariff and discount plans.
4. The Promotion is limited to one redemption per customer.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Under this promotion, an eligible Senoko Energy customer can get a **complimentary PRISM+ W240 Monitor worth \$249 (“Gift”)** if he/she fulfils all the following:
  - a. Be the **first 100 customers** to sign up or renew via self-help Online channels for a **twenty-four (24) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Campaign Period and apply the promo code “**GIROPSM**” (“Promo Code”) at checkout prior to completing your registration.
  - b. successfully sets up payment for the Senoko Energy Plan on a **recurring basis through GIRO**, by the relevant stipulated dates in Table 1 below.
  - c. **retain GIRO recurring payment arrangement** throughout the full contractual period.

<b>Sign Up Period</b>	<b>Recurring Set Up Date</b>	<b>Estimated Period to Receive Gift</b>
8 – 31 May 2024	By 30 Jun 2024	Between Sep 2024 - Dec 2024
1 – 30 Jun 2024	By 31 Jul 2024	Between Oct 2024 - Jan 2025
1– 31 Jul 2024	By 31 Aug 2024	Between Nov 2024 - Feb 2025

Table 1- Recurring Payment Set-Up Dates

7. An eligible Senoko Energy customer who has fulfilled the requirements above shall be contacted by PRISM+ to arrange for gift delivery within 30 working days from the issuance of their third (3<sup>rd</sup>) billing, based on the start date of the new Senoko Energy contract. Some personal data provided by customer will be disclosed to Prism Tech Private Limited (PRISM+), for the purpose of administering and delivering the Gift.
8. To enjoy the Gift associated with the promo code, the full contractual period will have to be fulfilled. Early termination of contract may result in a reversal of gift.
9. Promo code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the promo code will be applied

on the renewal contract.

10. The Gift must be redeemed within one month of being contacted by PRISM+. Unredeemed Gift after this period will be forfeited. and no correspondence or claims will be entertained in the event of such forfeiture. A customer whose Gift has been forfeited shall not be entitled to any payment or compensation whatsoever from Senoko Energy.
11. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
12. The Gift's warranty shall be subjected to [PRISM+ warranty policy](#).
13. Promo codes are not applicable in conjunction with other promotions, unless otherwise stated.
14. Senoko Energy is not an agent of PRISM+. Any dispute regarding the quality or service standard must be resolved directly with PRISM+. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
15. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
16. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.