



Terms and Conditions for Gallop into Prosperity Customer Referral Draw

1. This Draw (the "**Draw**") is organised by Senoko Energy Supply Pte Ltd (the "**Organiser**" or "**Senoko Energy**").
2. By participating in this Draw, Participants are deemed to have agreed to abide by and be subject to the Draw's Terms and Conditions.
3. The Draw is open only to individuals who (a) are at least eighteen (18) years of age as at the start of the Draw Period; (b) have a permanent residential address in Singapore; and (c) are existing residential electricity customers with an active and valid electricity supply contract with the Organiser during the Draw Period and on the Draw Date. Employees of the Organiser, its related corporations (as defined under the Companies Act 1967), contractors, vendors and their immediate family members are not eligible to participate.
4. The Draw Period is from 11 February 2026 to 05 March 2026 (both days inclusive, following Singapore Time Zone UTC+08:00), unless otherwise modified by the Organiser. To qualify for the Draw:
 - a. Participants (the "**Referrers**") must successfully refer two (2) new customers (the "**Referees**") to Senoko Energy within the Draw period. New customers refer to any person who is a legal account holder of their Singapore Power utility account and entered an electricity contract with Senoko Energy during the Draw Period.
 - b. A Successful Referral ("**Successful Referral**") occurs when the Referees sign up for any of the residential electricity plan with Senoko Energy, perform such sign-up online/ via Senoko Energy website, and apply the Referrer's unique referral code ("**Referral Code**") during the online sign-up process.
 - c. Participants must remain an existing and active account holder with the Organiser at the time of the Draw and prize fulfilment.
 - d. For the avoidance of doubt:
 - i. the Organiser reserves the right to reject any referral that it reasonably believes to be fraudulent, duplicated, manipulated, created for the purpose of gaming the Draw, or otherwise not in accordance with these Terms and Conditions.
 - ii. any successful referral recorded before and after the Draw Period will not be considered towards the qualification for this Draw.
5. By entering this Draw, Participants are deemed to have provided consent to the Organiser and its affiliates, pursuant to the Personal Data Protection Act 2012, for the collection, storage and disclosure of their personal data for the purposes of administering and assessing this Draw. Except as otherwise stated in these Draw Terms and Conditions, personal information collected for or in connection with this Draw will be used in accordance with Senoko Energy's Personal Data Protection Policy set out at <https://www.senokoenergy.com/privacy-policy-and-disclaimer>. Any content or information submitted by Participants expressly for marketing or publicity purposes, or voluntarily shared by Participants on public or open social media platforms, shall be deemed non-confidential.
6. The Draw will be conducted on 12 March 2026 between 1 – 5 pm. The Draw location is 31 Senoko Rd, Singapore 758103. It will be audited by a public accountant appointed by Senoko Energy Supply Pte Ltd. The Organiser reserves the right to change the Draw date, time or

location due to operational, technical or regulatory reasons. Where practicable, the Organiser will provide reasonable notice of such changes through its official communication channels.

7. **Three (3) winners** will be selected randomly from the pool of eligible Participants on the Draw date. Each winner will receive **S\$1,888 worth of Chan Brothers Travel Gift Voucher ("Prize")**, which can be used to offset fees payable on travel packages, air tickets and hotel accommodations as offered at the retail stores of Chan Brothers Travel Pte Ltd. Any taxes, duties, other direct or indirect costs arising from the Prize shall be borne solely by the winner. Under circumstances beyond the Organiser's reasonable control, the Organiser reserves the right to substitute the Prize with another item of similar value.
8. Winners will be contacted between 13 and 19 March 2026 via their registered email address and/or the mobile number registered with the Organiser. Winners will need to respond to the Organiser within three (3) working days to provide the necessary information or content as requested by the Organiser, as part of conditions to receive the Prize ("Prize Acceptance Conditions"). Failure to respond within the stipulated time shall result in automatic forfeiture of the Prize without further notice. The Organiser has the right, at its sole discretion and in accordance with these Terms and Conditions, to disqualify such winner and select a replacement winner.
9. Upon fulfilling the Prize Acceptance Conditions (as verified by the Organiser), winners will receive the full redemption instructions email from the Organiser within five (5) working days and will be required to make an appointment to collect the Prize from Chan Brothers Travel Pte Ltd office within stipulated period and operating hours. The Organiser shall not be responsible for any delays, rescheduling or operational issues arising from Chan Brothers Travel Pte Ltd.
10. Prize is further subject to the travel gift voucher terms and conditions mandated by Chan Brothers Travel Pte Ltd, as summarised below:
 - a. Voucher must be utilised within the voucher validity period, valid in Singapore Dollars (SGD) and usable in Singapore only
 - b. Voucher is not transferable, non-exchangeable, non-refundable and non-redeemable for cash
 - c. Voucher must be presented during payment settlement, not valid if defaced or tampered with
 - d. In the event of lost, stolen and any other reasons, a replacement of voucher will not be possible
11. The Organiser is not an agent of Chan Brothers Pte Ltd. Any dispute regarding their product and services must be directly resolved with Chan Brothers Pte Ltd. The Organiser will not be responsible for any product defects, service standards, liabilities or acts of Chan Brothers Pte Ltd, its affiliates and other associated companies that they may work with. The Organiser expressly disclaims all warranties and liabilities in relation to the Prize to the fullest extent permitted by law.
12. Participants shall be solely liable for, and fully indemnify and hold the Organiser (and its affiliates), its employees and agents, harmless from any liabilities, losses, damages, cost (e.g. legal costs and any other fees) or injuries of any kind, resulting from participation in the Draw or any Draw-related activity, to the maximum extent permitted under the law.
13. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Draw, and hereby grant the Organiser a non-exclusive, royalty-free, worldwide licence to use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish such

content solely for the purposes of administering, marketing, promoting and publicising the Draw and the Organiser's products and services, in any form or medium.

14. Participants also grant the Organiser the right to use such participant's name, likeness, biographical information, and photo submitted in any media for any purpose, including without limitation, advertising and Draw purposes as well as in, on or in connection with the Website, Facebook page or the campaign or other Draws, and hereby release the Organiser from any liability with respect thereto. The participant may also be required to feature in campaigns after the winner is announced, which may or may not include videos, photos, and audio clips, subject to applicable law and, where required, the participant's prior written consent.
15. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to exploit otherwise any name/content submitted or, if commenced, to continue the distribution or exploitation thereof. The Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse. Participants shall not be entitled to any damages or other relief by reason thereof.
16. By accessing the Organiser's website www.SenokoEnergy.com, Facebook page, Instagram page, TikTok page, mobile sites or flash banners, participants agree to be bound by these Draw Terms and Conditions as well as Senoko Energy's Privacy Policy located at <https://www.senokoenergy.com/privacy-policy-and-disclaimer>.
17. The Organiser reserves the right to suspend, cancel or amend the Draw (including but not limited to replacing the prize with one or more items of similar value) and/or review and revise these Draw Terms and Conditions at any time. Where practicable, reasonable notice of material changes will be provided. Amendments shall not materially prejudice Participants who have already qualified prior to such amendments. By continuing to participate in the Draw after any revision of these Draw Terms and Conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
18. These Terms and Conditions shall be governed by and construed in accordance with the laws of Singapore, and the parties submit to the exclusive jurisdiction of the Singapore courts.
19. The Organiser shall not be liable for any failure or delay in performing its obligations under the Draw due to events beyond its reasonable control, including but not limited to system failures, network outages, acts of God, governmental restrictions or supplier disruptions.
20. In the event of any dispute arising out of or in connection with the Draw, the Organiser's decision shall be final, subject always to applicable law.