



Terms & Conditions for Senoko Energy x Novowatt Partnership Promotion – SENVW200

Promo Code

1. Under the Senoko Energy and Novowatt Partnership Promotion ("**Promotion**"), these terms and conditions shall apply to the Promotional code ("**Promo Code**") "**SENVW200**" provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion entitles customer to receive a **one-time \$100 Senoko Energy bill rebate** and **one-time \$100 Novowatt EV charging credits, valid from 20 Mar 2025 to 31 Dec 2025, both dates inclusive ("Promotion Period")** or **limited to the first 100 customers** that have signed up or renewed within the Promotion Period.
3. The Promotion is only applicable for **New Sign-ups and Renewals of Senoko Energy's 24-month fixed rate, off-peak rate, discount-off tariff and discount plans.**
4. For the avoidance of doubt, this Promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
5. To qualify for the promotion, customers will need to apply the Promo Code during the sign-up or renewal registration with Senoko Energy. Qualified Senoko Energy customers will receive the \$100 bill rebate from Senoko Energy by the 1st bill from the new contract start date that the customer signed up or renewed on.
6. The one-time \$100 bill rebate from Senoko Energy can only be used against payments for electricity charges on the Senoko Energy customer's electricity account. The full contractual period will have to be fulfilled, and early termination of the contract may result in a reversal of benefits. Promo Code and bill rebates are non-transferable and not exchangeable for cash, credit or kind (in full or in part) or other goods and services. If the Customer's bill with Senoko Energy is lower than the rebate amount, the balance rebate shall be carried forward and applied to subsequent bills until all the rebate has been utilised.
7. The one-time \$100 EV charging credits from Novowatt can only be used against payments for EV charging on the customer's Novowatt account. Customers will need to have a valid and active Novowatt account registered with Novowatt. For the purpose of facilitating the EV charging credit redemption with Novowatt, Senoko Energy will send a redemption email within 60 working days from the new contract's start date to the qualified customers, for them to provide their personal details via an e-form to Novowatt for verification. Novowatt will credit the one-time \$100 EV charging credits to the qualified customer's Novowatt account within 14 working days from the form submission date. For any enquiries pertaining to crediting or use of the EV changing credit, please reach out to Novowatt's support email at support@watt.sg or hotline at 65377333 for assistance.

8. Promo Code are not applicable in conjunction with other Promotions or privileges, unless otherwise stated.
9. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
10. By signing up for this Promotion and in addition to any other consent a customer has already provided to Senoko Energy and Novowatt and any right of Senoko Energy and Novowatt under applicable laws, the customer consents to Senoko Energy and/or Novowatt and the necessary third parties collecting, using and disclosing his or her personal data for the purposes of this Promotion and to contact him or her.
11. Senoko Energy is not an agent of Novowatt and vice versa. Senoko Energy assumes no liability or responsibility for the acts or defaults of Novowatt or any defects in the goods or services provided by Novowatt in connection with this Promotion and vice versa. Senoko Energy makes no representation or warranty as to the quality, merchantability or fitness of any goods or services provided by Novowatt and vice versa. Any dispute regarding the quality or service standard of the goods or services must be resolved directly with the party directly providing such goods or services. Senoko Energy will not be required to assist or act on a customer's behalf in communicating with Novowatt and vice versa.
12. Senoko Energy has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether the customer has met all the requirements of the Promotion. Senoko Energy's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by Senoko Energy to any person (including customer). Senoko Energy shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to the Promotion or its decision.
13. Senoko Energy and Novowatt reserve the right, at its discretion, at any time, without notice or assigning any reason thereof, to replace or substitute the Rebate and Credit with any other item of equal or similar value selected by Senoko Energy and Novowatt, without prior notice or reason or being liable to any person. Senoko Energy and Novowatt's determination of the replaced and/or substituted item shall be final, conclusive and binding. Senoko Energy and Novowatt shall not be required to notify or update the customer if the promotion is fully redeemed.
14. Senoko Energy and Novowatt reserve the right to withdraw and/or amend these terms and conditions at its discretion without any prior notice, and all persons shall be bound by such amendments.
15. All information is correct at the time of publishing and both Senoko Energy and Novowatt makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
16. Save for Senoko Energy, a person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any term herein.

17. These Terms and Conditions shall be governed by the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over all disputes arising out of or in relation to these terms and conditions.