

Terms and Conditions Governing POSB Everyday Card Promotion (29 March to 20 April 2021) with Senoko Energy Pte Ltd ("Senoko") ("Promotion")

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

Definitions

- 1. The Promotion is valid from 29 March to 20 April 2021, or when Promotion is fully subscribed, whichever is earlier. ("**Promotion Period**").
- 2. The Promotion is applicable for POSB Everyday Card ("POSB Card") cardmembers ("Eligible Cardmember") only.
- 3. **"Eligible Card"** means Eligible Cardmember's card account(s) must not be closed or suspended and in good standing (i.e. to abide by the terms and conditions listed in the POSB Everyday Card Agreement) throughout the Promotion Period and at the time of bill rebate fulfilment.

Eligibility and Mechanics

- 4. An Eligible Cardmember must fulfil the following steps to be considered as a "Qualified Cardmember(s)":
 - Be amongst the first 3,830 Senoko Energy customers who renew or sign up for a 12 or 24 Senoko Energy residential electricity price plan ("Senoko Plan") using the following promo code during Promotion Period;
 - a) 12-month Senoko Plan: promo code "WOWPOSB30"
 - b) 24-month Senoko Plan: promo code "WOWPOSB130"
 - ii. Set up his/her monthly electricity bill to his/her POSB Card on a recurring basis ("**Recurring Payment**") by 30 June 2021, and
 - iii. have the first Recurring Payment successfully charged and posted to his/her POSB Card by 31 October 2021
- 5. If you did not set up recurring payment using your POSB Everyday Card at the point of sign up for a Senoko Plan, you may do so by logging into your Senoko's online account or by downloading the Senoko Energy App.
- 6. Each Qualified Cardmember shall receive the one-time Senoko Plan bill rebate (**"Rebate"**) based on the following plan that he/she signs up for:
 - i. 12-month Senoko Plan: S\$30 Rebate
 - ii. 24-month Senoko Plan: S\$130 Rebate
- 7. The Rebate is non-exchangeable, non-transferrable and non-replaceable.
- 8. The Rebate shall be credited to the Qualified Cardmember's Senoko electricity account by 30 June 2021.
- 9. The maximum amount of Rebate that may be earned is \$\$130 per Qualified Cardmember, regardless of total number of cards (principal cards or supplementary cards) used to set up the recurring payment.
- 10. The Rebate is non-exchangeable, non-transferrable and non-replaceable.

Updated as at 29 March 2021



- 11. The Rebate will be used to offset the electricity bill, excluding Security Deposit and all nonelectricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
- 12. DBS and/or Senoko shall not be responsible for any failure or delay in the set-up and posting of Recurring Payment transactions which may result in a Qualified Cardmember being ineligible to receive his/her Rebate.

<u>General</u>

- 13. DBS and/or Senoko reserves all rights to:
 - i. substitute the Rebate;
 - ii. forfeit or reclaim the Rebate previously awarded where Qualified Cardmember's recurring payment arrangement is terminated within 12 months from the date the first recurring payment was charged to the POSB Everyday Card.
 - iii. update these Terms and Conditions without prior notification, and participation in this Promotion shall be bound by any such update; and
 - iv. make determinations and decisions on all matters relating to the Promotion which shall be final, conclusive and binding.
- 14. DBS is not an agent of the Participating Merchants and vice versa. Any dispute about the quality of service, disruption of service or service standards must be resolved directly with the Participating Merchants.
- 15. These Terms and Conditions shall be read in conjunction with the POSB Everyday Card Agreement. In the event of any inconsistency, these terms and conditions shall prevail insofar as they apply to the Promotion. Please visit <u>www.posb.com.sg/posbcardstnc</u> for a copy of the POSB Everyday Card Agreement.
- 16. By participating in this Promotion, each Qualified Cardmember consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy
- 17. All decisions made by DBS and Senoko in respect to this Promotion is final.
- 18. Terms and Conditions are correct as at time of posting.