The terms and conditions of the Senoko Energy and HSBC Flash Deal 29<sup>th</sup> March – 20<sup>th</sup> April 2021 Promotion shall be as follows:

- 1. A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited ("HSBC") in Singapore (such HSBC credit card, a "Card") as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a "Cardholder") shall be eligible to participate in the promotion ("Promotion").
- 2. This Promotion is valid from 29 March 20 April 2021 (both dates inclusive) (the "Promotional Period").
- 3. Cardholders who sign up for the 12 or 24 months Senoko Energy residential electricity plan ("Senoko Plan") are eligible to participate in this Promotion.
- 4. This Promotion is applicable to renewal customers who are setting up recurring card payment for the first time with a HSBC credit card.
- 5. This Promotion is available to new and existing Senoko Energy customers.
- 6. This Promotion is limited to 1 redemption per customer.
- This Promotion is limited to the first 500 customers.
- 8. Under the Promotion, Cardholder will receive the bill rebate if he/she fulfils all the following:
  - a) Sign up for a 12 or 24 months Senoko Energy residential electricity plan ("Senoko Energy Plan")
  - b) Inputs Promo Code during the sign-up process
  - c) Successfully sets up a recurring payment arrangement and makes first recurring payment for the Senoko Energy Plan to an HSBC Credit Card by 30 November 2021.

Promo Price Plan	Promo Code	Rebate	Validity	Redemption Cap
12-month Senoko Energy Plan	WOWHSBC35	One-time S\$35 bill rebate ("Discount 1")	Valid from 29 March 2021 to 20	Limited to the first 500
24-month Senoko Energy Plan	WOWHSBC135	One-time S\$135 bill rebate ("Discount 2")	April 2021	customers during the Promotion Period

- 9. The Rebate will be credited by Senoko Energy by 31 December 2021 and used to offset the electricity bill, excluding security deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
- 10. If any amount of the Rebate is not utilised by the HSBC credit cardholder, upon the expiry or termination of the Senoko Energy Plan, such unutilised Rebate will be forfeited. The Rebate shall under no circumstances whatsoever be paid out in cash or in kind to any party.
- 11. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations, unless otherwise stated.
- 12. By participating in this Promotion, the Cardholder deems to have read and agreed to the terms and conditions of the Promotion.
- 13. HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.
- 14. The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
- 15. All information is accurate as at time of publishing or posting online.