



## Citibank Senoko Energy Sep-Oct 21 New Sign Promotion - Terms and Conditions

1. The Promotion commences on 1 September 2021 and ends on 30 September 2021, both dates inclusive ("Promotion Period").
2. Only Citi credit cardholders (excluding Corporate/Commercial Cards) who sign up for a residential electricity price plan with Senoko Energy ("Senoko Energy Plan") during the Promotion Period are eligible to participate in this Promotion ("Eligible Cardholder"). For the avoidance of doubt, Citi credit cardholders who have already signed up for a Senoko Energy Plan prior to the Promotion Period are not eligible to participate in the Promotion.
3. Under the Promotion, Eligible Cardholder will receive the below bill rebates (the "Gift") if he/she fulfills all the following, during the Promotion Period:
  - a. is among the first 500 new customer to sign up for a Promo Price Plan with Senoko Energy;
  - b. inputs promo code during the sign-up process;
  - c. charges to his/her Citi Credit Card the full amount of their Senoko electricity bill (including the security deposit);
  - d. successfully sets up a recurring payment arrangement during sign up and charges their first recurring electricity bill payment to their Citibank Card by 30 November 2021; and
  - e. is not a United States ("U.S.") Citizen, U.S. Resident, or U.S. Green Card holder. A person is a "U.S. Resident" if he is present in the U.S. for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the preceding calendar years.

Promo Price Plan	Promo Code	Gift
12-month Senoko Energy Plan (Limited to the first 500 Cardmembers who are new and/or renewal customers of Senoko Energy.)	CITIOFF10	One-time S\$10 bill rebate
24-month Senoko Energy Plan (Limited to the first 500 Cardmembers who are new and/or renewal customers of Senoko Energy.)	CITIOFF90	One-time S\$90 bill rebate
36-month Senoko Energy Plan (Limited to the first 500 Cardmembers who are new and/or renewal customers of Senoko Energy.)	CITIOFF110	One-time S\$110 bill rebate

4. Each Eligible Cardholder is entitled to receive only a one-time bill rebate for a single Senoko Energy electricity account for the contractual period of the Senoko Energy plan that is signed up. For the avoidance of doubt, renewal customers of Senoko Energy who have previously set up a recurring

payment with Senoko Energy electricity bill with a Citibank Card are eligible to participate in the Promotion.

5. The Gift will be credited by Senoko Energy and used to offset the Eligible Cardholder's Senoko Energy electricity bill ("Electricity Bill"). If the Electricity Bill amounts to less than the value of the Gift, the remaining value will be used to offset the subsequent Electricity Bill(s).
6. The Gift given under this Promotion is not redeemable or exchangeable for cash or any other payment form and cannot be used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.
7. The Gift shall be credited to the Eligible Cardholder's Senoko Energy electricity account by their 3<sup>rd</sup> bill. An Eligible Cardholder who refunds, cancels or disputes the recurring bill arrangement and Senoko Energy Plan before he/she receives the Gift will forfeit the Gift.
8. The Gift credited under this Promotion (i) cannot be used to offset against any minimum payment due under the Citi credit card account and (ii) cannot be withdrawn from the Citi credit card account in cash.
9. Citibank's and/or Senoko Energy's decision on all matters relating to the Promotion will be determined in its reasonable discretion and is final and binding on all participants.
10. Citibank and/or Senoko Energy shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Citibank and/or Senoko Energy shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
11. Citibank and/or Senoko Energy reserves the right at its reasonable discretion to terminate or vary or suspend the Promotion and to vary, delete or add to any of these terms and conditions from time to time.
12. "Citibank" means Citibank Singapore Limited and "Senoko Energy" means Senoko Energy Supply Pte. Ltd.