

Terms & Conditions for Renewal Exclusive \$230 Bill Rebate GIRO Promotion

1. These terms and conditions shall apply to the promotional code ("Promo Code") "**RGIROFC230**" provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **24 Jul 2026 to 31 Dec 2026, both dates inclusive**.
3. The Promo Code is applicable to customers that performed **self-service online renewal for Senoko Energy's 36-month fixed rate, discount-off tariff or discount plan**. For the avoidance of doubt, this promotion is not applicable to:
 - a. existing Senoko Energy customers whose electricity contracts are auto renewed; or
 - b. new Senoko Energy customers who sign up via on-ground roadshow agents
4. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
5. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
6. Under this promotion, an eligible Senoko Energy customer can get a **one-time bill rebate of \$230** if he/she fulfils the following:
 - a. Renew via self-service online channels for a **thirty-six (36) months** Senoko Energy residential electricity price plan ("Senoko Energy Plan") within the Promotion Period
 - b. Apply the Promo Code "**RGIROFC230**" at checkout page, prior to completing the sign up or renewal process
 - c. Successfully set up **recurring payment for the Senoko Energy Plan via GIRO** by the relevant stipulated dates in Table 1 below
 - d. **Retain the GIRO recurring payment arrangement** for the entire contractual period, or up to the next renewal with Senoko Energy, whichever is applicable

Sign Up Period	Set up GIRO recurring payment by	Estimated Date to Receive Rebate
24 – 31 Jul 2026	31 Aug 2026	Between Oct 2026 – Apr 2027
1 – 31 Aug 2026	30 Sep 2026	Between Nov 2026 – May 2027
1 – 30 Sep 2026	31 Oct 2026	Between Dec 2026 – Jun 2027
1 – 31 Oct 2026	30 Nov 2026	Between Jan 2027 – Jul 2027
1 – 30 Nov 2026	31 Dec 2026	Between Feb 2027 – Aug 2027
1 – 31 Dec 2026	31 Jan 2027	Between Mar 2027 – Sep 2027

Table 1- Recurring Payment Set-Up Dates

7. An eligible Senoko Energy customer will receive a **one-time bill rebate of S\$230** by the estimated period indicated in Table 1, depending on their contract sign-up or renewal date and recurring payment set up date.

8. To enjoy the bill rebate associated with the Promo Code, the full contractual period will have to be fulfilled. Early termination of contract may result in a reversal of benefits.
9. If the Eligible Customer's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all Rebate has been utilised.
10. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise). Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
11. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.
12. Promo codes are not applicable in conjunction with other promotions.
13. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.