



Terms & Conditions for Xiaomi Robot Vacuum S20 (White) and Tefal IT3280 Steam & Style Garment Steamer Online Exclusive GIRO Promotion

1. These terms and conditions shall apply to the promotional code (“Promo Code”) **“OEGIROXT”** provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **28 Apr 2026 to 30 Jun 2026**, inclusive of both dates, or while stocks last.
3. This Promo Code is applicable to **self-service online sign-ups or renewals for Senoko Energy’s 36-month fixed rate, discount-off tariff or discount plans**. For the avoidance of doubt, this promotion is not applicable to:
 - a. existing Senoko Energy customers whose electricity contracts are auto renewed; or
 - b. new Senoko Energy customers who sign up via on-ground roadshow agents
4. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
5. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
6. Under this promotion, an eligible Senoko Energy customer can get a **complimentary Xiaomi Robot Vacuum S20 (White) EU worth \$359 and Tefal IT3280 Steam & Style Garment Steamer worth \$169 (“Gift”)** if he/she fulfils all the following:
 - a. Be among the **first 70 customers** to sign up or renew via self-help online channels for a **thirty-six (36) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Promotion Period
 - b. Apply the Promo Code **“OEGIROXT”** at checkout page, prior to completing the new sign up or renewal process
 - c. Successfully sets up **GIRO recurring payment for the Senoko Energy Plan** by the relevant stipulated dates in Table 1 below
 - d. **Retain the GIRO recurring payment arrangement** for the entire contractual period, or up to the next renewal with Senoko Energy, whichever is applicable.

Sign Up Period	Recurring Set Up Date	Estimated Period to Receive Gift
28 – 30 Apr 2026	31 May 2026	Between Aug – Dec 2026
1 – 31 May 2026	30 Jun 2026	Between Sep 2026 – Jan 2027
1– 30 Jun 2026	31 Jul 2026	Between Oct 2026 – Feb 2027

Table 1- Recurring Payment Set-Up Deadlines

7. An eligible Senoko Energy customer who has fulfilled the requirements above shall receive a gift redemption email, which will be sent within thirty (30) working days after the issuance of their third (3rd) bill from the new or renewed contract start date
8. The Gift must be redeemed within one month from the gift redemption email date. Failing which, the Gift shall be forfeited with no entitlement to payment, refund or compensation from Senoko Energy. For the avoidance of doubt, such forfeiture shall not constitute grounds for the customer to unilaterally terminate or rescind the electricity supply contract with Senoko Energy.
9. Customers are responsible for checking their email inboxes, including junk and spam folders for the redemption email. In some cases, emails may be filtered or redirected by the customer's email service provider. Additionally, if an eligible customer made changes to the email address tagged to their Senoko Energy account, adjusted settings that block emails from Senoko Energy, or unsubscribed from marketing communications, the redemption email may not be received. Senoko Energy shall not be held responsible for any issues arising from unsuccessful email delivery.
10. If a customer is unable to redeem the Gift in person, an authorization letter must be presented at the redemption centre managed by Short-Q Private Limited. Some personal data provided by the customer will be disclosed to Short-Q Private Limited, for the sole purpose of administering the Gift.
11. Customers must complete the full contractual period to be eligible for the Gift. Early termination of the contract may result in the Gift being revoked.
12. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
13. The Gift's warranty is subject to [Xiaomi warranty policy](#) and [Tefal warranty policy](#) respectively.
14. Senoko Energy is not an agent of Xiaomi and Tefal. Any dispute regarding the Gift's quality or service must be addressed directly with Xiaomi and Tefal respectively. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
15. If the Gift is out of stock due to circumstances beyond Senoko Energy's reasonable control, Senoko Energy reserves the right to substitute it with \$150 bill rebate or another item of comparable retail value, at its sole discretion.
16. Standard terms and conditions of Senoko Energy and product terms governing the electricity price plan apply.
17. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.