



**ViewQwest x Senoko Energy Exclusive Promotion**

**TTRacing Duo V4 Gaming Chair (Hybrid Leatherette) GIRO Promotion Terms & Conditions**

1. These terms and conditions shall apply to the promotional code (“Promo Code”) **“GIROHYVQRC”** provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **16 Mar 2026 to 9 Jun 2026**, both dates inclusive or while stocks last basis.
3. The Promo Code is applicable to **ViewQwest customers who sign up for or renew Senoko Energy’s 24-month fixed rate, peak & off-peak rate, discount-off tariff and discount plans.** For the avoidance of doubt, this promotion is not applicable to:
  - a. existing Senoko Energy customers whose electricity contracts are auto renewed; or
  - b. new Senoko Energy customers who sign up via on-ground roadshow agents
4. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
5. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
6. Under this promotion, an eligible Senoko Energy customer can get a **complimentary TTRacing Duo V4 Gaming Chair (Hybrid Leatherette) worth \$239 (“Gift”)** if he/she fulfils all the following:
  - a. Be the **first 50 customers** to sign up or renew via self-service online channels for a **twenty-four (24) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Promotion Period
  - b. Apply the Promo Code **“GIROHYVQRC”** (“Promo Code”) at checkout page, prior to completing the new sign up or renewal process
  - c. Successfully sets up payment for the Senoko Energy Plan on a **recurring basis through GIRO**, by the relevant stipulated dates in Table 1 below
  - d. **retain GIRO recurring payment arrangement** throughout the full contractual period, or up to the next renewal with Senoko Energy, whichever is applicable.

<b>Sign Up Period</b>	<b>Set up GIRO recurring payment by</b>	<b>Estimated Date to Receive Gift Redemption Email</b>
16 – 31 Mar 2026	30 Apr 2026	Between Jul – Nov 2026
1 – 30 Apr 2026	31 May 2026	Between Aug – Dec 2026
1 May – 9 Jun 2026	30 Jun 2026	Between Sep 2026 – Jan 2027

Table 1- Recurring Payment Set-Up Dates

7. An eligible Senoko Energy customer who has fulfilled the requirements above shall receive a gift redemption email within 30 working days from the issuance of their third (3<sup>rd</sup>) billing.
8. The TTRacing Duo V4 Gaming Chair (Hybrid Leatherette) is available in 4 colours – Black, Red, Grey & Stealth. The choice of colour is subjected to the availability of stocks and to be redeemed on a 'first-come, first-served' and while stocks last basis.
9. The TTRacing Duo V4 Gaming Chair must be redeemed within one month from the gift redemption email date. Failing which, the Gift shall be forfeited with no entitlement to payment, refund or compensation from Senoko Energy. For the avoidance of doubt, such forfeiture shall not constitute grounds for the customer to unilaterally terminate or rescind the electricity supply contract with Senoko Energy.
10. Customers are responsible for checking their email inboxes, including junk and spam folders for the redemption email. In some cases, emails may be filtered or redirected by the customer's email service provider. Additionally, if an eligible customer made changes to the email address tagged to their Senoko Energy account, adjusted settings that block emails from Senoko Energy, or unsubscribed from marketing communications, the redemption email may not be received. Senoko Energy shall not be held responsible for any issues arising from unsuccessful email delivery.
11. Customers must complete the full contractual period to be eligible for the Gift. Early termination of the contract may result in the Gift being revoked.
12. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
13. The Gift's warranty shall be subjected to [TTRacing warranty policy](#).
14. Senoko Energy is not an agent of TTRacing. Any dispute regarding the quality or service standard must be resolved directly with TTRacing. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
15. If the TTRacing Duo V4 Gaming Chair is out of stock due to circumstances beyond Senoko Energy's reasonable control, Senoko Energy reserves the right to substitute it with \$100 bill rebate or another item of comparable retail value, at its sole discretion.
16. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
17. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.