



## Senoko Energy 2026 – Tefal IT3280 Steam & Style Garment Steamer and Dreame Hair Gleam Hair Dryer Promotion Terms & Conditions

1. These terms and conditions shall apply to the promotional code (“Promo Code”) **“GIROHYSGHB”** provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **7 Jan 2026 to 5 Mar 2026**, both dates inclusive, or while stocks last.
3. The Promo Code is applicable to **New Sign-Up and Renewal of Senoko Energy’s 36-month fixed rate, peak & off-peak rate and discount plans**.
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Promo code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **complimentary Tefal IT3280 Steam & Style Garment Steamer worth \$169 and Dreame Hair Gleam Hair Dryer worth \$299 (“Gift”)** if he/she fulfils the following:
  - a. Be the **first 100 customers** to sign up or renew via self-help Online channels for a **thirty-six (36) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Promotion Period
  - b. Apply the Promo Code **“GIROHYSGHB”** (“Promo Code”) at checkout page, prior to completing the sign up or renewal process
  - c. successfully sets up **GIRO recurring payment for the Senoko Energy Plan** by the relevant stipulated dates in Table 1 below
  - d. **retain GIRO recurring payment arrangement** throughout the full contractual period, or up to the next renewal with Senoko Energy, whichever is applicable

<b>Sign Up Period</b>	<b>Set up GIRO recurring payment by</b>	<b>Estimated Date to Receive Gift Redemption Email</b>
7 – 31 Jan 2026	By 28 Feb 2026	Between May – Sep 2026
1 Feb – 5 Mar 2026	By 31 Mar 2026	Between Jun – Oct 2026

Table 1- Recurring Payment Set-Up Dates

8. An eligible Senoko Energy customer who has fulfilled the requirements above shall receive a gift redemption email within thirty (30) working days from the issuance of their third (3<sup>rd</sup>) bill.

9. The Gift must be redeemed within one (1) month in accordance with the redemption period stated in the redemption email. Failing which, the Gift shall be forfeited with no entitlement to payment, refund or compensation from Senoko Energy. For the avoidance of doubt, such forfeiture shall not constitute grounds for the customer to unilaterally terminate or rescind the electricity supply contract with Senoko Energy.
10. Customers are responsible for checking their email inboxes, including junk and spam folders for the redemption email. In some cases, emails may be filtered or redirected by the customer's email service provider. Additionally, if an eligible customer made changes to the email address tagged to their Senoko Energy account, adjusted settings that block emails from Senoko Energy, or unsubscribed from marketing communications, the redemption email may not be received. Senoko Energy shall not be held responsible for any issues arising from unsuccessful email delivery.
11. If a customer is unable to redeem the Gift in person, an authorization letter must be presented at the redemption centre managed by Short-Q Private Limited. Some personal data provided by the customer will be disclosed to Short-Q Private Limited, for the sole purpose of administering the Gift.
12. Customers must complete the full contractual period to be eligible for the Gift. Early termination of the contract may result in the Gift being revoked.
13. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
14. The Gift warranty is subject to the respective manufacturer's policy ([Tefal warranty policy](#) and [Dreame warranty policy](#))
15. Senoko Energy is not an agent of Tefal and Dreame. Any dispute regarding the quality or service standard must be resolved directly with Tefal and Dreame. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
16. If the Gift is out of stock due to circumstances beyond Senoko Energy's reasonable control, Senoko Energy reserves the right to substitute it with \$150 bill rebate or another item of comparable retail value, at its sole discretion.
17. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
18. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.