

Senoko Energy 2025 GIRO Promotion – GIROYE30 Promo Code Terms & Conditions

1. These terms and conditions shall apply to the promotional code (“Promo Code”) “**GIROYE30**” provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **8 Oct 2025 to 7 Jan 2026, both dates inclusive**.
3. The Promo Code is applicable to **New Sign-Ups & Renewal of Senoko Energy’s 12-month fixed rate and discount plans**.
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **one-time bill rebate of \$30** if he/she fulfils all the following:
 - a. Sign up or renews for a **twelve (12) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Promotion Period
 - b. Apply the Promo Code “**GIROYE30**” at checkout page, prior to completing the new sign up or renewal process
 - c. Successfully sets up **recurring payment for the Senoko Energy Plan via GIRO** by the relevant stipulated dates in Table 1 below
 - d. **Retain the GIRO recurring payment arrangement** for the entire contractual period, or up to the next renewal with Senoko Energy, whichever is applicable.

Sign Up Period	Recurring Set Up Date	Estimated Period to Receive Rebate
8 – 31 Oct 2025	By 30 Nov 2025	Between Jan - May 2026
1 – 30 Nov 2025	By 31 Dec 2025	Between Feb - Jun 2026
1 Dec 2025 – 7 Jan 2026	By 31 Jan 2026	Between Mar - Jul 2026

Table 1 - Recurring Payment Set-Up Dates

8. An eligible Senoko Energy customer will receive a **one-time bill rebate of S\$30** by the estimated period indicated in Table 1, depending on their service sign-up or renewal date and recurring payment set up date.
9. To enjoy the bill rebate associated with the Promo Code, the full contractual period will have to be

fulfilled. Early termination of contract may result in a reversal of benefits.

10. If the Eligible Customer's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all Rebate has been utilised.
11. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise). Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
12. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.
13. Promo codes are not applicable in conjunction with other promotions.
14. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.