

### **Senoko Energy 2025 - Dreame Hair Gleam Hair Dryer GIRO Promotion Terms & Conditions**

1. These terms and conditions shall apply to the promotional code ("Promo Code") "**GIROYE4HD**" provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **8 Oct 2025 to 7 Jan 2026**, both dates inclusive or while stocks last basis.
3. The Promo Code is applicable to **New Sign-Ups and Renewal of Senoko Energy's 24-month fixed rate, peak & off-peak rate, discount-off tariff and discount plans.**
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **complimentary Dreame Hair Gleam Hair Dryer worth \$299 ("Gift")** if he/she fulfils all the following:
  - a. Be the **first 350 customers** to sign up or renew via self-help online channels for a **twenty-four (24) months** Senoko Energy residential electricity price plan ("Senoko Energy Plan") within the Promotion Period
  - b. Apply the Promo Code "**GIROYE4HD**" ("Promo Code") at checkout page, prior to completing the new sign up or renewal process
  - c. Successfully sets up payment for the Senoko Energy Plan on a **recurring basis through GIRO**, by the relevant stipulated dates in Table 1 below
  - d. **retain GIRO recurring payment arrangement** throughout the full contractual period, or up to the next renewal with Senoko Energy, whichever is applicable.

| <b>Sign Up Period</b>   | <b>Recurring Set Up Date</b> | <b>Estimated Period to Receive Gift</b> |
|-------------------------|------------------------------|-----------------------------------------|
| 8 – 31 Oct 2025         | By 30 Nov 2025               | Between Feb - Jun 2026                  |
| 1 – 30 Nov 2025         | By 31 Dec 2025               | Between Mar - Jul 2026                  |
| 1 Dec 2025 – 7 Jan 2026 | By 31 Jan 2026               | Between Apr - Aug 2026                  |

Table 1- Recurring Payment Set-Up Dates

8. The Gift is available in three colours (Pink, Blue and Purple), subject to the availability of stocks and to be redeemed on a 'first-come, first-served' and while stocks last basis.
9. An eligible Senoko Energy customer who has fulfilled the requirements above shall receive a

redemption email within 30 working days from the issuance of their third (3<sup>rd</sup>) billing, based on the start date of the new Senoko Energy contract.

10. The Gift must be redeemed within one month from the redemption email date. Any unredeemed Gift will be forfeited and no correspondence or claims will be entertained in the event of such forfeiture. A customer whose Gift has been forfeited shall not be entitled to any payment or compensation whatsoever from Senoko Energy.
11. If a customer is unable to redeem the Gift in person, an authorization letter must be presented at the redemption centre managed by Short-Q Private Limited. Some personal data provided by the customer will be disclosed to Short-Q Private Limited, for the sole purpose of administering the Gift.
12. Customers must complete the full contractual period to be eligible for the Gift. Early termination of the contract may result in the Gift being revoked.
13. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
14. The Gift's warranty shall be subjected to [Dreame warranty policy](#).
15. Senoko Energy is not an agent of Dreame. Any dispute regarding the quality or service standard must be resolved directly with Dreame. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
16. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
17. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.