

Senoko Energy 2025 GIRO Promotion – EGGIRO30 Promo Code Terms & Conditions

1. These terms and conditions shall apply to the promotional code (“Promo Code”) “**EGGIRO30**” provisioned by Senoko Energy Supply Pte Ltd.
2. The Promo Code is valid from **30 Apr 2025** onwards.
3. The Promo Code is applicable to **Renewal of Senoko Energy’s 12-month fixed rate and discount plans**.
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto renewed.
6. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **one-time bill rebate of \$30** if he/she fulfils the following:
 - a. Renew for a **twelve (12) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) via self-help online channels
 - b. Apply the Promo Code “**EGGIRO30**” at checkout page, prior to completing the renewal process
 - c. Successfully set up **recurring payment for the Senoko Energy Plan via GIRO within 30 calendar days** from renewal action date. Example as shown in Table 1 below
 - d. **Retain the GIRO recurring payment arrangement** for the entire contractual period, or up to the next renewal with Senoko Energy, whichever is applicable

Renewal Action Date	GIRO Recurring Set Up Date	Renewed Contract Start Date	Estimated Rebate Crediting Period (3rd bill)
e.g 30 Apr 2025	By 29 May 2025	20 May 2025	Aug - Sep 2025
e.g 1 Jun 2025	By 30 Jun 2025	15 Jul 2025	Oct - Nov 2025

Table 1- Example of the Recurring Payment Set-Up and Rebate Crediting Dates

8. An eligible Senoko Energy customer will receive a **one-time bill rebate of S\$30** reflected on the 3rd bill, as determined from the renewed contract start date.
9. To enjoy the bill rebate associated with the Promo Code, the full contractual period will have to be fulfilled. Early termination of the contract may result in a reversal of benefits.
10. If the Eligible Customer’s bill with Senoko Energy is lower than the Rebate amount, the balance

Rebate shall be carried forward and applied to subsequent bills until all Rebate has been utilised.

11. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise). Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
12. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.
13. Promo codes are not applicable in conjunction with other promotions.
14. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.