

TERMS AND CONDITIONS GOVERNING UOB CREDIT AND DEBIT CARDS RECURRING PAYMENT ON SENOKO ENERGY PROMOTION (16 OCTOBER TO 31 DECEMBER 2023) (“TERMS AND CONDITIONS”)

1. This UOB Credit and Debit Cards Recurring Payment on Senoko Energy Promotion (16 October to 31 December 2023) (“**Promotion**”) is open to all cardholders:
 - (i) of a United Overseas Bank Limited (“**UOB**”) debit or credit card issued in Singapore (“**UOB Card**”) with the exception of any UOB American Express Cards, JCB Cards, UnionPay Cards, Travel Account, Corporate (on corporate liability), Purchasing, Business, Multicurrency Corporate and Private Label cards; and
 - (ii) whose UOB Card account(s) is/are valid, subsisting, in good standing and satisfactorily conducted as determined by UOB in its sole and absolute discretion; and
 - (iii) with a registered residential address in Singapore
 (each, a “**Cardmember**” and collectively, the “**Cardmembers**”).
2. This Promotion is valid from 16 October to 31 December 2023 (both dates inclusive) (the “**Promotion Period**”).
3. The first 1,000 Cardmembers in the Promotion Period listed below in Table 1 (subject to them being new or renewal customers of Senoko Energy) who:
 - (a) sign up or renew via self-help online channels for the following Senoko Energy plans during the Promotion Period with the corresponding Promo Code as shown in Table 1 below. Existing customers with auto-renewed service contracts are not eligible for this promotion;

| Plan | Promo Code | Rebate | Promotion Period | Redemption Cap |
|-----------------------------|------------|-----------------------------|----------------------------|--|
| 24-month Senoko Energy plan | UOBACE120 | One-time S\$120 bill rebate | 16 Oct 2023 to 31 Dec 2023 | Limited to the first 1,000 new/recurring customers during the Promotion Period on a first-come-first-served basis during that Promotion Period |

Table 1 – Promotion Periods and Promo Codes

- (b) set up their monthly Senoko Energy electricity bill to UOB Card on a recurring basis by the relevant stipulated Recurring Set Up Date(s) in Table 2 below; and

| Promotion Period | Recurring Set Up Dates | Rebate Fulfilment Date |
|------------------|------------------------|------------------------|
| 16 - 31 Oct 2023 | 30 Nov 2023 | 31 May 2024 |
| 1 - 30 Nov 2023 | 31 Dec 2023 | 30 Jun 2024 |
| 1 – 31 Dec 2023 | 31 Jan 2024 | 31 Jul 2024 |

Table 2 – Recurring Payment Set Up Deadlines

- (c) retain the recurring payment arrangement with UOB Card till the end of the 24-month Senoko Energy Plan
4. Each Eligible Cardmember is entitled to receive only a **one-time** Rebate for a single Senoko Energy electricity account for the applicable contract period of the relevant Senoko Energy plan that is signed up, notwithstanding: -
 - (i) the number of UOB Credit Card(s) accounts held by the applicable Eligible Cardmember; or
 - (ii) that the Eligible Cardmember charges more than one Senoko Energy electricity bill to his or her UOB Card during the Promotion Period.
 5. For the avoidance of doubt, this Promotion is open to renewal customers of Senoko Energy who have previously set up a recurring Senoko Energy electricity bill payment with a UOB Card.
 6. UOB and/or Senoko Energy reserve the right to disqualify, claw back the full or partial Rebate should any of the following situation occurs:
 - i. if the UOB Cardmember refunds or cancels the 24-month Senoko Energy Plan, he/she will not qualify for the Rebate.
 - ii. where a UOB Cardmember's first recurring payment was charged to his/her UOB Card after the Rebate Fulfilment Date for each respective Promotion Period in Table 1 for any reason whatsoever, he/she will not qualify for the Rebate.
 - iii. if the recurring bill arrangement set up with UOB Card be removed within 24 months from the Promotion period that the UOB Cardmember signed up for, full or partial rebate may be clawed back.
 - iv. if there are any amount of the Rebate be unutilised by the Successful Cardmember upon termination or expiry of the Senoko Energy Plan.
 7. The one-time Rebate can only be used against payments for electricity charges on the Eligible Cardmember's Senoko Energy electricity account. The Rebate is on a first-come-first served basis, and subject to availability. The Rebate is non-transferable and not exchangeable for cash, credit or kind (in full or in part) or other goods and services.
 8. UOB and Senoko Energy reserve the right, at its discretion, at any time, without notice or assigning any reason thereof, to replace or substitute the Rebate with any other item of equal or similar value selected by UOB and Senoko Energy, without prior notice or reason or being liable to any person. UOB and Senoko Energy's determination of the replaced and/or substituted item shall be final, conclusive and binding. UOB and Senoko Energy shall not be required to notify or update the Cardmember if the Rebate is fully redeemed.
 9. The Cardmember is responsible for ensuring that all Senoko Energy electricity bills are paid until the Recurring Payment is set up and linked to the Cardmember's UOB Card account.
 10. The terms and conditions under the prevailing UOB Cardmember Agreement or UOB Debit Cardmember Agreement (as applicable) (each referred to as the "**UOB Singapore Standard**

Terms”) will continue to apply and be binding on the Cardmembers. Please visit uob.com.sg for the UOB Singapore Standard Terms. In the event of any inconsistency between the Terms and Conditions and the UOB Singapore Standard Terms, the Terms and Conditions shall prevail in respect of matters relating to the Promotion.

11. In the event of any inconsistency or discrepancies between the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or promotional material relating to or in connection with the Promotion, the Terms and Conditions will prevail.
12. UOB and Senoko Energy shall not be responsible for:-
 - (i) any failure or delay in the transmission of card transactions by Visa International/MasterCard/American Express/CUP, acquiring merchants for the foregoing, merchant establishments, postal or telecommunication authorities or any other parties which may result in a transaction made by a Cardmember being omitted during the Promotion Period;
 - (ii) any late posting of the transactions and thereby affecting a Cardmember’s eligibility for this Promotion;
 - (iii) any breakdown or malfunction in any computer system or equipment;
 - (iv) the acts or defaults of the telecommunication authorities, any machine or communication system , any merchant, or service provider or such other third party which maybe engaged for the Promotion;
 - (v) any industrial dispute, war, Act of God, or anything outside the control of the Bank; and
 - (vi) for any costs, losses, damages, claims, expenses and/or injuries of any Cardmember or any other person howsoever incurred or suffered.
13. UOB is not an agent of Senoko Energy and vice versa. UOB assumes no liability or responsibility for the acts or defaults of the Senoko Energy or any defects in the goods or services provided by Senoko Energy in connection with this Promotion and vice versa. UOB makes no representation or warranty as to the quality, merchantability or fitness of any goods or services provided by the Senoko Energy and vice versa. Any dispute regarding the quality or service standard of the goods or services must be resolved directly with the party directly providing such goods or services. UOB will not be required to assist or act on a Cardmember’s behalf in communicating with Senoko Energy and vice versa.
14. The Promotion is not valid with any other privileges or promotions unless otherwise stated.
15. By participating in this Promotion and in addition to any other consent a Cardmember has already provided to UOB and Senoko Energy and any right of UOB and Senoko Energy under applicable laws, the Cardmember consents to UOB and/or Senoko Energy and the necessary third parties collecting, using and disclosing his or her personal data for the purposes of this Promotion and to contact him or her.

16. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of these Terms and Conditions, and all persons shall be bound by such amendments.
17. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether the Cardmember has met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by UOB to any person (including the Cardmember). UOB shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to the Promotion or its decision.
18. All information is correct at the time of publishing and both UOB and Senoko Energy makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
19. Save for Senoko Energy, a person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any term herein.
20. These Terms and Conditions shall be governed by the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over all disputes arising out of or in relation to these terms and conditions.