

HSBC & Senoko Energy Online Promotion Terms & Conditions: 7 Jul - 30 Sep 2023

The terms and conditions of the 7 Jul to 30 Sep 2023 Promotion (“Promotion”) shall be as follows:

1. A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited (“**HSBC**”) in Singapore (such HSBC credit card, a “**Card**”) as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a “**Cardholder**”) shall be eligible to participate in the promotion (“**Promotion**”).
2. This Promotion is valid from 7 July 2023 to 30 September 2023 (both dates inclusive) (the “**Promotional Period**”).
3. This Promotion is applicable to both new and existing Senoko customers who are setting up recurring card payment with a HSBC credit card.
4. Under the Promotion, subject to the Redemption Cap, Cardholder will receive a \$20 or \$130 bill rebate if he/she fulfils all the following:
 - a) Sign up for a 12 or 24 months Senoko Energy residential electricity plan (“Senoko Energy Plan”)
 - b) Uses the relevant Promo Code during the sign-up process
 - c) Successfully sets up a recurring payment arrangement for the Senoko Energy Plan to an HSBC Credit Card by the relevant stipulated dates in Table 1.

Promo Price Plan	Promo Code	Rebate	Redemption Cap	Validity
12-month Senoko Energy Plan	HSBCLUV20	One-time S\$20 bill rebate	Limited to first 200 new/ renewal customers who signs up online	Valid from 7 Jul to 30 Sep 2023
24-month Senoko Energy Plan	HSBCLUV130	One-time S\$130 bill rebate	Limit Limited to first 500 new/ renewal customers who signs up online	

Online Sign Up Period	Recurring Set Up Date	Earliest Date Rebate Credited
7 – 30 Jul 2023	By 31 Aug 2023	By 31 Jan 2024
1 – 31 Aug 2023	By 30 Sep 2023	By 29 Feb 2024
1 – 30 Sep 2023	By 31 Oct 2023	By 31 Mar 2024

Table 1: Recurring Payment Set Up Dates

5. The Rebate will be credited by Senoko Energy by the relevant stipulated dates in Table 1. and used to offset the electricity bill, excluding security deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
6. If any amount of the Rebate is not utilised by the HSBC credit cardholder, upon the expiry or termination of the Senoko Energy Plan, such unutilised Rebate will be forfeited. The Rebate shall under no circumstances whatsoever be paid out in cash or in kind to any party, or be transferred to any other third party.
7. For the avoidance of doubt, Eligible Cardholder who's expiring Senoko Energy Contract is automatically renewed following the expiry of the Expiring Senoko Energy Contract are not eligible to participate in this Promotion.
8. In the event of early termination of Senoko Energy Plan by a customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to a customer (including but not limited to rebates) shall be owed or be repayable to a customer.
9. If HSBC or Senoko Energy subsequently discovers that the Eligible Cardmember has terminated the Senoko Energy electricity contract and/or recurring payment on the HSBC Credit Card either before or within nine (9) months after the end of the Promotion Period, or does not qualify for the Promotion, HSBC and/or Senoko Energy may at its discretion, forfeit or reclaim the Rebate awarded through such means as HSBC and/or Senoko Energy may determine in its sole discretion.
10. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations, unless otherwise stated.
11. By participating in this Promotion, the Cardholder is deemed to have read and agreed to the terms and conditions of the Promotion.
12. HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.

13. The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.

14. All information is accurate as at time of publishing or posting online.