

Eligibility

1. The Trust Bank Partnership Programme (“Promotion”) is available from **1 May 2023 to 30 June 2023** (both dates inclusive) (“Promotion Period”).
2. The Promotion is open to the **first 400 customers monthly** who are new or renewal customers of Senoko Energy Supply Pte Ltd (“Senoko Energy”) (collectively, “Eligible Senoko Customers”) and principal cardholders of Trust Bank Cards (“Cards”) issued by Trust Bank (Singapore) Limited (“Bank”) (collectively, “Eligible Cardholders”).

By participating in the Promotion, the customers agree to be bound by these terms and conditions.

Promotion Mechanics

3. Under this promotion, an Eligible Senoko Energy customer can get a one-time bill rebate if he/she renews or signs up via self-help Online channels for a twelve (12) months Senoko Energy residential electricity price plan (“Senoko Energy Plan”) via a promo code “TBMORE50” (“Promo Code”) and successfully sets up payment for the Senoko Energy Plan on a recurring basis to a Trust Bank Singapore Card.

Senoko Energy will award the Rebate to the Eligible Senoko Customers’ bill in accordance with the table below:

Sign Up Period	Recurring Set Up Date	Earliest Date Rebate Credited
1 – 31 May 2023	By 30 June 2023	By 31 Dec 2023
1 – 30 June 2023	By 31 July 2023	By 31 Jan 2024

4. This promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
5. An Eligible Senoko Customer and Eligible Cardholder will receive a one-time **bill rebate of S\$50 during the applicable contract period** of the relevant Senoko Energy plan that is signed up.
6. Eligible Cardholders whose Card accounts have been suspended, cancelled and/or terminated for any reason during the period of **1 Sep 2022 to 30 Sep 2023** (inclusive of both dates) are not eligible for the Promotion.
7. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise).
8. By using the Promo Code to participate in this Promotion, you agree to be bound by the Terms and Conditions and any amendment we make to these Terms and Conditions, and acknowledge that your personal data and/or information will be shared by Senoko Energy with the Bank for the purpose of administering this Promotion. Senoko Energy reserves the right to vary, modify, add or delete any of

these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.

9. In the event the Eligible Cardholder's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all the Rebate has been utilised.

10. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer. For the avoidance of doubt, no portion of any payments of any kind whatsoever previously provided to Senoko Energy shall be owed or be repayable to the Bank.