

Terms & Conditions governing use of “LIVEGIRO30” Promotional Code

These terms and conditions shall apply to the promotional code (“promo code”) “LIVEGIRO30” and provisioned by Senoko Energy Supply Pte Ltd.

1. The promo code is only applicable for new sign-ups and renewals of Senoko Energy’s 12-months fixed rate and discount-off tariff plans (public plans, referral plans, corporate individual schemes, and renewal plans).
2. Under this promotion, an eligible Senoko Energy customer can get a one-time bill rebate if he/she renews or signs up for a twelve (12) months Senoko Energy residential electricity price plan (“Senoko Energy Plan”) via a promo code “LIVEGIRO30” (“Promo Code”) and successfully sets up payment for the Senoko Energy Plan on a recurring basis through GIRO, by the relevant stipulated dates in Table 1 below

Online Sign-Up Period	Recurring Set Up Date	Earliest Date Rebate Credited
1 – 30 Apr 2023	By 31 May 2023	By 30 Nov 2023
1 – 31 May 2023	By 30 June 2023	By 31 Dec 2023
1 – 30 June 2023	By 31 July 2023	By 31 Jan 2024

Table 1: Recurring Set Up and Payment Date

3. An eligible Senoko Energy customer will receive a one-time **bill rebate of S\$30 during the applicable contract period** of the relevant Senoko Energy plan that is signed up or renewed between 1 April and 30 June 2023.
4. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise). Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
5. To apply a promo code, you must enter it at check-out prior to completing your registration.
6. To enjoy the bill rebate associated with the promo code, full contractual period will have to be fulfilled. Early termination of contract may result in a reversal of benefits.
7. Promo codes cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the promo code will be applied on the renewal contract.
8. Promo codes are not applicable in conjunction with other promotions.
9. Senoko Energy reserves the right to withdraw and/or amend these terms and conditions at its discretion without any prior notice.
10. By using the Promo Code to participate in this Promotion, you agree to be bound by the Terms and Conditions and any amendment we make to these Terms and Conditions, and acknowledge that your personal data and/or information will be shared by Senoko Energy with the Bank for the purpose of administering this Promotion.
11. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.

12. In the event the Eligible Cardholder's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all the Rebate has been utilised.
13. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.