

## Terms and Conditions for Maybank Family & Friends Card up to S\$100 Bill Rebate on Senoko Energy (“Promotion”)

1. This Promotion is valid from 1 October to 31 October 2021 (both dates inclusive) (“Promotion Period”).
2. To enjoy the Promotion and receive a Rebate (as defined below), Maybank Family & Friends Card (“Card”) Cardmembers (“Cardmembers”) who hold a valid Singapore-issued personal Card must:
  - i. Within the Promotion Period, sign up for a residential electricity price plan with Senoko Energy Supply Pte Ltd (“Merchant”), as new customers or by renewing their contract with the Merchant. Each Cardmember is entitled to receive only a one-time Rebate for a single electricity account with the Merchant for the contractual period that is signed up;
  - ii. When signing up, apply the promotion code for the rebate (each a “Rebate”) on the Merchant’s website prior to checking out:
    - a. A rebate of S\$100 for a 24-month Senoko Energy Plan (Promotion code: **MAYBANKTAKE100**);
  - iii. Set up a recurring payment arrangement for the Merchant’s bills with their Card (by 31<sup>st</sup> December 2021; and
  - iv. Have the first recurring payment under the recurring payment arrangement successfully charged to his/her Card and posted to his/her Card account by 30<sup>th</sup> April 2022.
  - v. For the avoidance of doubt, this Promotion is applicable to both new customers and renewal customers of the Merchant who had previously set up a recurring payment arrangement for the Merchant’s bills with their Card.
3. To enjoy the Promotion, Cardmembers must apply the above promotion code at the Merchant’s website prior to checking out.
4. This Promotion is available on a first-come-first-served basis and is limited to the first 450 Cardmembers who sign up with the Merchant (as new customers or as existing customers who renew their contract) within the Promotion Period and apply the promotion code for the Rebate (“Successful Cardmembers”).
5. The Merchant will award the Rebate to Successful Cardmembers by way of rebate to the Successful Cardmembers’ bill with the Merchant by 31<sup>st</sup> May 2022. In the event a Cardmembers’ bill amount with the Merchant is lower than the Rebate the Successful Cardmember is eligible to receive, the unutilised balance of the Rebate shall be carried forward and applied to the next bill(s).
6. Maybank reserves the right to forfeit or reclaim from the Successful Cardmembers the Rebate awarded, in the event the Successful Cardmember’s recurring payment arrangement with the Card is terminated for any reason within twelve (12) months from the date the first recurring payment was charged to the Card, without notice or reference to the Merchant or the Successful Cardmember, by charging the full value of the Rebate or such part thereof as determined by in its sole discretion to the Successful Cardmember’s Card account or deducting it from any account the Successful Cardmember holds with Maybank.
7. The Rebate is not exchangeable or refundable for cash, credit or any kind.

8. Maybank is not the supplier of the products and/or services provided by Merchant and will not accept any responsibility or liability to any party arising from or in connection with any party's purchase of products and/or services from Merchant.
9. Maybank is not an agent of Merchant (and vice versa) and makes no representation as to the quality of the products and/or services provided.
10. All disputes relating to Merchant's products and services should be resolved directly between the Cardmember and the Merchant.
11. Maybank and the Merchant shall have the absolute discretion to exclude any person from the Promotion without any obligation to furnish any notice and/or reason and their decision on all matters with regards to the Promotion shall be final and conclusive.
12. Maybank and the Merchant, their related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expenses or damages whatsoever or howsoever incurred or sustained by the Cardmember and/or any other person by reason of, arising from or in connection with the Promotion.
13. Maybank and the Merchant reserve the right, at their sole and absolute discretion from time to time at any time and without notice or liability to any person, to vary, delete or add to any of these terms and conditions (including the Promotion Period), and/or withdraw, suspend or discontinue the Promotion.
14. Maybank and the Merchant's decision on all matters relating to the Promotion will be determined in its sole discretion and is final, conclusive and binding on all Cardmembers.
15. In the event of any inconsistency between these term and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
16. All prevailing and relevant Maybank card terms and conditions and agreement shall apply. For full details, please visit [maybank.sg/ff](http://maybank.sg/ff).
17. Additional terms and conditions of the Merchant shall apply. Please check with the Merchant for details.