

The terms and conditions of the November 2021 Promotion (“Promotion”) shall be as follows:

1. A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited (“HSBC”) in Singapore (such HSBC credit card, a “Card”) as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a “Cardholder”) shall be eligible to participate in the November 2021 Promotion (“Promotion”).
2. This Promotion is valid from 1 November 2021 to 30 November 2021 (both dates inclusive) (the “Promotional Period”).
3. Cardholders who sign up for the 12 or 24 Senoko Energy residential electricity plan (“Senoko Plan”) are eligible to participate in this Promotion.
4. This Promotion is applicable to renewal customers of Senoko Energy who had previously set up a recurring payment arrangement for Senoko Energy's bill with a HSBC credit card.
5. This Promotion is applicable/available to new and renewal customers of Senoko Energy who are setting up recurring card payment for the first time with a HSBC credit card.
6. This Promotion is limited to 1 redemption per customer.
7. This Promotion is limited to the first 450 customers.
8. Subject to the stated Redemption Cap, Cardholder will receive only a one-time the bill rebate for a single electricity account with Senoko Energy for the contractual period for the Senoko Energy Plan if he/she fulfils all the following:
 - a) Within the validity period, sign up for a 12 or 24 months Senoko Energy residential electricity plan (“Senoko Energy Plan”)
 - b) Within the validity period, uses the relevant Promo Code during the sign-up process
 - c) Successfully sets up a recurring payment arrangement by 31 January 2022 and makes first recurring payment for the Senoko Energy Plan to an HSBC Credit Card by 31 May 2022.

Promo Price Plan	Promo Code	Rebate	Validity	Redemption Cap
12-month Senoko Energy Plan	HSBCGET10	One-time S\$10 bill rebate (“Discount 1”)	Valid from 1 Nov 2021 to 30 Nov 2021	Limited to the first 450 new or recurring customers during the Promotion Period on a first-come-first-served basis during the Promotion Period.
24-month Senoko Energy Plan	HSBCGET90	One-time S\$90 bill rebate (“Discount 2”)		

9. The Rebate will be credited by Senoko Energy by 30 June 2022 and used to offset the electricity bill, excluding security deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
10. If any amount of the Rebate is not utilised by the HSBC credit cardholder, upon the expiry or termination of the Senoko Energy Plan, such unutilised Rebate will be forfeited. The Rebate shall under no circumstances whatsoever be paid out in cash or in kind to any party.
11. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations, unless otherwise stated.
12. By participating in this Promotion, the Cardholder deems to have read and agreed to the terms and conditions of the Promotion.
13. HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.
14. The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
15. All information is accurate as at time of publishing or posting online.