



Senoko Energy – Homeground Contest 2026
Zone Rally Lucky Draw & Lifestyle Polls

Terms and Conditions

1. This campaign (the “Campaign”) is organised by Senoko Energy Supply Pte Ltd (the “Organiser”).
2. The Campaign is only open to participants aged 18 years and above with a permanent residential address in Singapore.
 - a. Existing Senoko Energy customers are eligible to participate unless otherwise specified in campaign materials.
 - b. By entering the Campaign, participants agree to abide by these Terms and Conditions.
 - c. No third-party entries, bulk entries, or entries submitted by agents will be accepted.
3. The Campaign runs from **2 June 2026 to 10 July 2026**, both dates inclusive, or as otherwise modified by the Organiser. The Campaign comprises two mechanics: the Zone Rally and the Polls, as defined in these Terms and Conditions.

The Zone Rally

4. The Zone Rally runs from **2 June 2026 to 5 July 2026**, both dates inclusive, or as otherwise modified by the Organiser. Votes submitted after 5 July 2026 will not be counted.
5. To participate in the Zone Rally, participants must engage with Senoko Energy's official campaign WhatsApp chatbot by messaging +65 8683 3390 on WhatsApp. Entry to the chatbot may be initiated through any of the following:
 - a. click-to-WhatsApp advertisements on Meta platforms (Facebook and Instagram);
 - b. QR codes or WhatsApp links on the official campaign landing page at www.senokoenergy.com/homeground; or
 - c. any other official campaign entry points as designated by the Organiser.Acceptance of the Senoko Energy AI-Powered Chatbot Terms of Use at senokoenergy.com/AI-Powered-Chatbot-Terms-of-Use is required to complete entry. Entries submitted via any other means will not be accepted.
6. By accessing the Campaign website, WhatsApp chatbot, social media pages, or any other related platform, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's privacy policy and disclaimer.
7. Each participant is limited to one (1) vote per phone number, tied to one (1) email address. The Organiser reserves the right to identify and remove duplicate entries, including entries suspected of using different phone numbers or email addresses to cast more than one vote
8. The zone with the highest number of valid votes at the close of the Zone Rally on 5 July 2026 will be declared the winning zone:
 - a. In the event of a tie between two or more zones, the winning zone will be determined by a random draw conducted at the Organiser's sole discretion.
 - b. The winning zone will be concluded on 6 July 2026 on the official campaign landing page at www.senokoenergy.com/homeground.

The Grand Prize Draw

9. Following the close of the Zone Rally, all valid voters who voted for the winning zone will be entered into a lucky draw (the “Grand Prize Draw”).
 - a. One hundred (100) winners will be selected from the winning zone's voter pool.

- b. In the event that the winning zone's voter pool contains fewer than 100 valid voters at the close of the Zone Rally, all voters in that pool will be declared winners.
- c. Each winner will receive one (1) S\$200 GrabFood e-voucher (the "Grand Prize"), for a total prize pool of up to S\$20,000.
- d. Grand Prize winners will be notified and prizes delivered to the email address provided at the time of entry, by **10 July 2026**. No further action is required from winners to claim the Grand Prize. Senoko Energy shall not be responsible for any losses arising from an incorrect or incomplete email address provided by the participant.
- e. The Grand Prize e-vouchers are valid for six (6) months from the date the redemption email is sent. Failure to redeem within the validity period will result in forfeiture. No compensation, extension, or replacement will be provided.

The Polls

10. Three (3) lifestyle polls (the "Polls") will be released during the Campaign period on the following dates at 1.30pm Singapore Time (SGT):
 - a. Poll 1: 12 June 2026
 - b. Poll 2: 19 June 2026
 - c. Poll 3: 26 June 2026
11. Each Poll will award one hundred (100) S\$5 GrabFood e-vouchers (the "Poll Prize") to the first 100 participants to respond, on a first-come-first-served basis as determined by timestamp.
12. The Polls are open to all Campaign participants who have entered the Zone Rally via the WhatsApp chatbot. Participants may enter all three Polls. Winning a Poll Prize does not affect a participant's eligibility for the Grand Prize Draw.
13. Poll Prize winners will be notified and prizes delivered via WhatsApp by the Organiser. The validity period of each Poll Prize e-voucher will be stated at the time of issuance. Winners are responsible for redeeming their e-vouchers via the Grab app within the validity period. Senoko Energy shall not be responsible for any failure to redeem arising from an expired voucher or incorrect contact details provided at the time of entry.

Prizes – General Conditions

14. For the purposes of this Campaign and these Terms and Conditions, all references to GrabFood e-vouchers, including in campaign materials and communications, refer to e-vouchers issued by GrabTaxi Pte Ltd through the GrabGifts platform. GrabGifts e-vouchers distributed as prizes in this Campaign are redeemable for GrabFood orders via the Grab app.
15. All prizes are subject to the following conditions:
 - a. Prizes are strictly non-transferable, non-exchangeable, and not redeemable for cash in full or in part.
 - b. The Organiser reserves the right to substitute any prize with one of similar value at its sole discretion.
 - c. GrabFood e-vouchers are issued by GrabTaxi Pte Ltd and are subject to Grab's terms and conditions. Senoko Energy is not responsible for any issues relating to the redemption or use of GrabFood e-vouchers.
 - d. The Organiser is not an agent of GrabTaxi Pte Ltd and vice versa. Any disputes regarding the redemption or use of GrabFood e-vouchers must be resolved directly with Grab.

General Conditions

16. No purchase is necessary to participate in this Campaign.
17. Personal data collected during the Campaign, including phone number, name, email address, and postal code, will be used for Campaign administration, prize fulfilment, and marketing communications, in accordance with Senoko Energy's privacy policy at senokoenergy.com/privacy-policy-and-disclaimer.

18. The Organiser reserves the right to disqualify any participant who:
 - a. provides false, inaccurate, or incomplete information;
 - b. uses automated tools, bots, or any other means to gain an unfair advantage;
 - c. submits multiple entries using different phone numbers or email addresses; or
 - d. engages in any conduct that the Organiser, at its sole discretion, deems inappropriate, fraudulent, or in breach of these Terms and Conditions.
19. The Organiser is not responsible for incomplete, lost, late, or misdirected entries, or for any technical faults that may affect participation.
20. Participants agree that the Organiser shall not be liable for any direct or indirect losses, damages, or injuries arising from participation in the Campaign or any Campaign-related activity.
21. Participants also grant the Organiser the right to use their name, likeness, voice, biographical information, and video or photo content across all media platforms, without limitation, and release the Organiser from any associated liability.
22. The Organiser shall have no obligation to use any content submitted or captured during the Campaign, and may discontinue any use at its sole discretion without explanation or compensation.
23. The Organiser reserves the right to suspend, cancel, or amend the Campaign or these Terms and Conditions at any time without prior notice. Continued participation constitutes acceptance of any such amendments. All decisions by the Organiser are final and binding.
24. The Organiser shall not be liable for any delay, cancellation, or change in the Campaign arising from causes beyond its reasonable control, including but not limited to natural disasters, pandemics, government restrictions, or technical issues ("Force Majeure").
25. Employees of Senoko Energy Supply Pte Ltd, Superson, Play Digital, AiChat, Odd One Out Media, First Page Digital, and any other agencies or vendors engaged in connection with this Campaign, as well as their immediate family members, are not eligible to participate or win any prizes.
26. This Campaign is in no way sponsored, endorsed, or administered by, or associated with Meta Platforms, Inc. or its affiliates, including Facebook, Instagram, and WhatsApp. Any questions or complaints regarding the Campaign should be directed to Senoko Energy and not to Meta Platforms, Inc.
27. This Campaign and its Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and participants agree to submit to the exclusive jurisdiction of the Singapore courts.